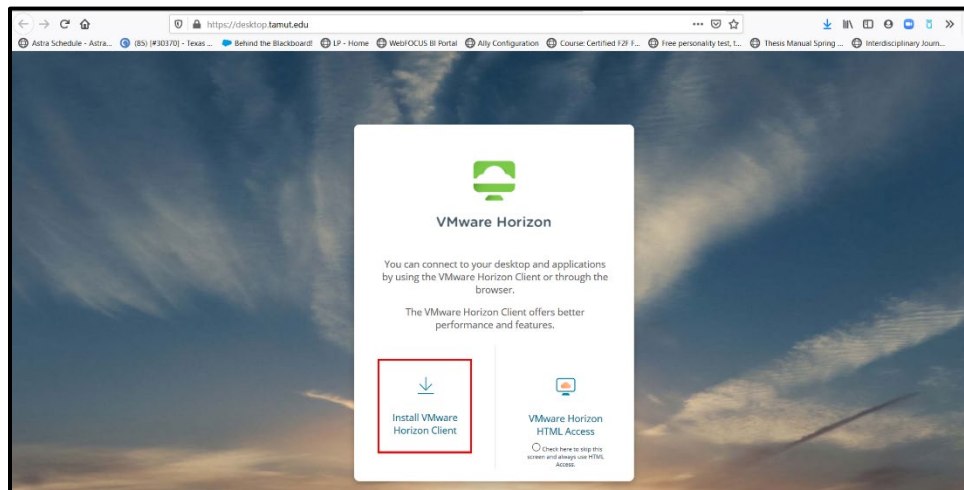


Horizon Client Installation Instructions

As we transition to a work-from-home scenario, some of the tools you use on campus will be available to you through the Horizon Desktop Client. Here are the installation instructions:

1. Go to <https://desktop.tamut.edu/>
2. Click **Install VMware Horizon Client**



3. Click **Go to Downloads** next to the type of computer operating system you have (Windows, Mac, Chrome):

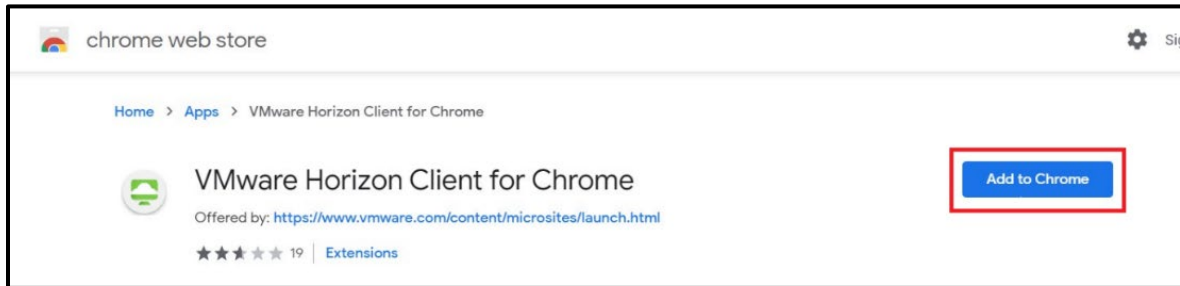
Product	Release Date	
▼ VMware Horizon Client for Windows		
VMware Horizon Client for Windows	2019-12-12	Go to Downloads
▼ VMware Horizon Client for Windows 10 UWP		
VMware Horizon Client for Windows 10 UWP from the Microsoft store	2019-09-17	Go to Downloads
▼ VMware Horizon Client for Mac		
VMware Horizon Client for macOS	2019-12-12	Go to Downloads
▼ VMware Horizon Client for Linux		
VMware Horizon Client for 32-bit Linux	2019-12-12	Go to Downloads
VMware Horizon Client for 64-bit Linux	2019-12-12	Go to Downloads
▼ VMware Horizon Client for iOS		

Windows 10 Users:

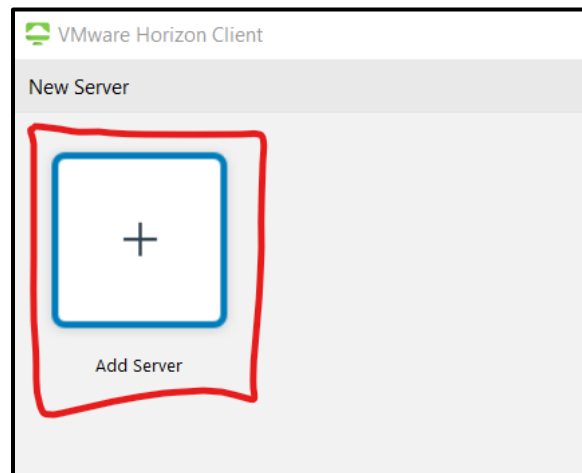
Please select the VMWare Client for Windows, DO NOT select the Windows 10 UWP option.

Chrome OS Users Only:

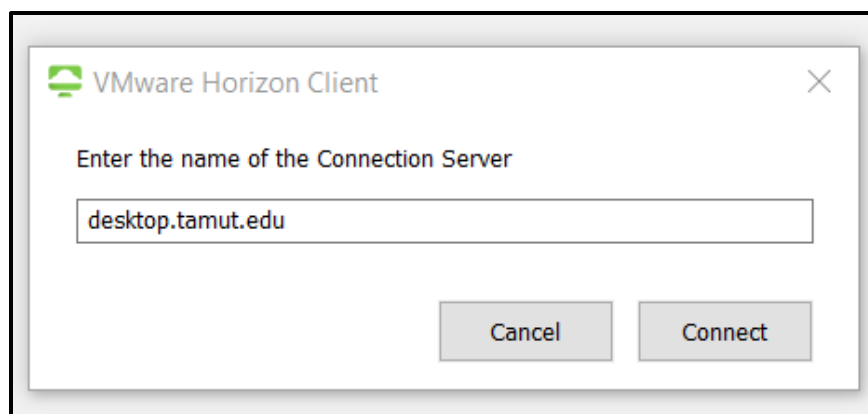
Click Add to Chrome



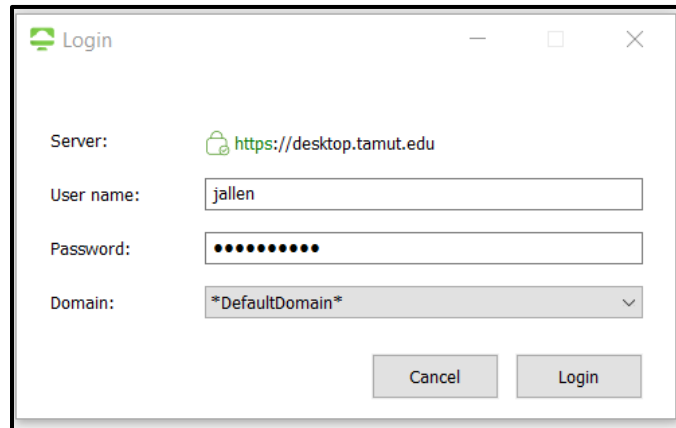
4. Click **Download**.
5. Save the download file and install the application on your device as you normally would.
6. Once the client is installed, open the Horizon app and double-click **Add Server**.



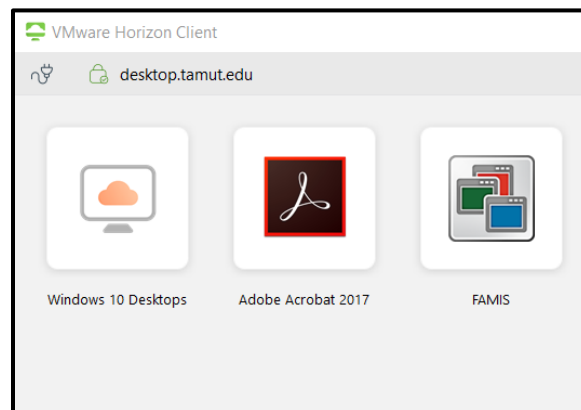
7. Enter **desktop.tamut.edu** as the server address and click **Connect**.



8. Enter your EagleID username and password (same credentials you use for campus computers and Blackboard) and click Login.



9. The resources available to you will look something like this:



The Office of Information Technology IT Service Desk will maintain regular working hours virtually and remotely. IT Service Desk staff will be available:

- Monday – Thursday, 8:00 a.m. – 8:45 p.m.
- Friday, 8:00 a.m. – 5:00 p.m.
- Saturday, 9:00 a.m. – 1:00 p.m.

To submit a support request:

- **By phone:** 903-334-6603
- **By Email:** isite@tamut.edu
- **Submit a Support Request Ticket:** <https://isite.tamut.edu/>



For support, please contact the IT ServiceDesk:

Email: isite@tamut.edu

Submit a Support Request Ticket:

Phone: 903.334.6603

<https://isite@tamut.edu>